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MEDIA RELEASE

REX – AUSTRALIA’S MOST RELIABLE AIRLINE

Rex has the best on-time performance of any airline in Australia, according to the latest official Federal Government figures.

The Bureau of Infrastructure and Transport Research Economics figures for May also show that Rex has the lowest flight cancellation rate at 1.4% compared to Qantas, the worst performing airline, with a whopping 7.6% of its flights cancelled in the month.

Overall, 78.5% of all Rex flights (domestic and regional) departed on time. For Qantas (including QantasLink) on-time departures were a miserable 61.5%, even much worse than Tiger’s before it was shut down.

When the figures are broken down even further, the difference is even more stark. For example, 89.7% of Rex flights on the airline’s domestic network departed on time while Qantas recorded a jaw-dropping On Time Departure (OTD) of just 62.7%.

Qantas’ regional operations managed to turn in an even worse performance, with OTD at 60.7% compared to Rex’s 76.9%.

“The BITRE data proves once again that Rex is Australia’s most reliable airline by a country mile,” Rex Deputy Chairman, the Hon John Sharp AM, said.

“Rex treats its customers with respect and decency; we don’t cancel flights en mass and we don’t lose truckloads of our passenger’s luggage.

“Nor do we leave our customers on the phone for days at a time waiting to get through,” Mr Sharp quipped.

Rex is Australia’s largest independent regional and domestic airline operating a fleet of 60 Saab 340 and 6 Boeing 737-800NG aircraft to 62 destinations throughout all states in Australia. In addition to the airline Rex, the Rex Group comprises wholly owned subsidiaries Pel-Air Aviation (air freight, aeromedical and charter operator) and the two pilot academies, Australian Airline Pilot Academy in Wagga Wagga and Ballarat.

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