

17 APRIL 2020

MEDIA RELEASE

REX TO INTRODUCE TEMPERATURE TESTING AT CHECK-IN

Regional Express (Rex) announces that it is rolling out body temperature testing at check-in counters across its network of 55 destinations.

Rex's National Airports Manager, David Brooksby, said, "As an added precautionary measure to protect our passengers, staff and the communities we service during this period of pandemic and national health emergency, all passengers will have their temperature taken by a digital thermometer at check-in (or boarding for web check-in passengers). Any passengers recording a temperature outside a healthy range will be denied boarding."

"Rex staff commencing duty will also have their temperature tested at sign-on."

"In addition, although this is not required under any existing regulation, Rex endeavours to space out the seating allocation of all passengers to facilitate social distancing. Unrelated parties will not be assigned seats next to each other where possible."

"There will also be changes in the in-flight catering service provided to minimise the risk of infection."

"We apologise for this inconvenience and thank all passengers in advance for their understanding."

Regional Express (Rex) is Australia's largest independent regional airline operating a fleet of 60 Saab 340 aircraft to 55 destinations throughout all states in Australia. In addition to the regional airline **Rex**, the **Rex Group** comprises wholly owned subsidiaries **Pel-Air Aviation** (air freight, aeromedical and charter operator) and the two pilot academies **Australian Airline Pilot Academy** in Wagga Wagga and Ballarat.

Rex Media Contact: Corporate Communications: +61 402 438 361 media@rex.com.au

