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MEDIA RELEASE

REX RATED BEST DOMESTIC AIRLINE FOR CUSTOMER SATISFACTION

Regional Express (Rex) has been ranked the Best Domestic Airline for Customer Satisfaction for the month of July 2012 in the Roy Morgan Customer Satisfaction Awards.

Rex received an 88% satisfaction rating in the surveys conducted by Roy Morgan, one of Australia's leading research companies, ranking Rex ahead of Qantas, Jetstar, Virgin Australia and Tiger Airways.

Rex Chief Operating Officer Garry Filmer stated, "This is a pleasing result as Rex celebrated its 10th anniversary of flying in August 2012."

"This outcome, coming on the back of the Traveller Awards survey in 2011 rating Rex as the best regional airline and all the Choice magazine surveys from 2005 rating Rex in the top two domestic airlines for customer satisfaction, confirms Rex as one of Australia's most reliable and appreciated domestic airlines."

"Rex would like to take this opportunity to thank all customers for their support during the past decade that has made us the world's best regional airline and we will endeavour to provide another decade of safe and reliable air service with our trademark country hospitality."

Regional Express (Rex) is Australia's largest independent regional airline operating a fleet of more than 40 Saab 340 aircraft on some 1,300 weekly flights to 35 destinations throughout New South Wales, Victoria, Tasmania, South Australia and Queensland. The Rex Group comprises Regional Express, air freight and charter operator Pel-Air Aviation and Dubbo based regional airline Air Link, as well as the Australian Airline Pilot Academy.

Rex Media Contact: Corporate Communications - +61 402 438 361

