

# Regional Express



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## MEDIA RELEASE

### REX RATED BEST DOMESTIC AIRLINE AGAIN

Regional Express (Rex) has been ranked the Best Domestic Airline for Customer Satisfaction for the month of August 2012 in the Roy Morgan Customer Satisfaction Awards, the second consecutive month that Rex has been ranked in the top spot.

An 86% satisfaction rating was received by Rex in the surveys conducted by Roy Morgan, one of Australia's leading research companies. This ranked Rex ahead of Virgin Australia, Qantas and Jetstar.

Rex Chief Operating Officer Garry Filmer says that Rex is very pleased with a second consecutive top rating which shows a consistent quality in the service provided.

"It is a privilege to add on one more accolade for customer satisfaction as it confirms yet again that Rex is Australia's most reliable and appreciated domestic airline," he added.

"Rex will strive to continue the provision of quality good old-fashioned country hospitality."

Regional Express (Rex) is Australia's largest independent regional airline operating a fleet of more than 40 Saab 340 aircraft on some 1,300 weekly flights to 35 destinations throughout New South Wales, Victoria, Tasmania, South Australia and Queensland. The Rex Group comprises Regional Express, air freight and charter operator Pel-Air Aviation and Dubbo based regional airline Air Link, as well as the Australian Airline Pilot Academy.

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